

JOB DESCRIPTION

Job Title:	Product Manager
Department:	Innovation
Job Holder:	
Reporting to:	Innovation Manager

Purpose of Job:

You will be working as part of Digital Brit, our digital transformation programme that aims to reinvent our lead underwriting business through technology to enable Brit to become the best risk selectors in the Lloyd's market through speed, efficiency, and consistency.

You will be working as part of the programme team, collaborating across different business units to define and deliver the Digital Brit product vision. You must think critically about what we build and why, and managing the work of a Designer.

Principal Accountabilities:

User story definition:

- Lead and oversee the feedback sessions with users to understand their pain points with the current process and identifying new areas of opportunity for development
- Think holistically about the user journey in order to deliver a smooth overall user experience
- Work with designers to ensure there is a shared vision for the user experience and that user stories are ready ahead of development starting

Data and business analysis:

- Analyse data and processes to lead engagement with the third-party delivery partner with requirements
- Take responsibility for investigative work and utilise technical skills to seek effective solutions
- Develop close working relationships with users and the third-party engineering team
- Be the centre point for collaboration across disciplines

Product management:

- Synthesize and drive product vision and Digital Brit strategy based on user research and input from cross-functional stakeholders
- Break down our epic and feature roadmap with the development team into something that is understandable and deliverable within our agile framework
- Lead product planning across all workstreams and agile ways of working management
- Report and communicate fluently on all aspects of work and communicate effectively with all levels of management

Education, Qualifications, Knowledge, Skills and Experience:

- Product management experience
- You can listen to our customers and interpret their needs to define new features
- You can write clear user stories that can be reified with a development team
- You are comfortable with ambiguity and are laser focused on finding solutions to genuine problems
- You have experience working in agile Software Development
- You have experience working with researchers and designers and the service design methodology

- You have knowledge of financial services industry
- You are highly analytical
- You have excellent communication skills (both oral and written)
- You are pro-active, self-motivated and able to use own initiative
- You have a University degree

Regulatory Conduct Rules

1. Act with integrity.
2. Act with due skill, care and diligence.
3. Be open and co-operative with Lloyd's, the FCA, the PRA, and other regulators.
4. Pay due regard to the interests of customers and treat them fairly.
5. Observe proper standards of market conduct.

As a term of your employment you may be required to undertake such other duties as may reasonably be required of you in the post and department mentioned above.

Signed by the candidate.....

Name Dated